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TURRIFF GROUP
newsletter



Name the Newsletter

Can you come up with a good name for this newsletter. We are inviting suggestions from you.

Please send in your ideas for a name, as many as you like, to:
Allison.Mitchell@turriff.com

The best suggestion will be awarded £100 of High Street Vouchers.

Making the difference below the surface

Edition: August 2007

Message from the MD

It is with great sadness that I start this section by having to record my sympathy on behalf of all the company on the passing of Harry Noble on Sunday 27th of May. Harry had been with the company just under two years after having spent 22 years with British Gas in various jobs. Our thoughts go out to his immediate family and friends at this time.

The business continues to grow apace with the new Falkirk office now completed. This will cement the working relationships of UMS and Turriff to continue to deliver a quality product and service to all their clients.



Over the coming months you will hear and see communication with respect to the Turriff Group's vision and values, which we need to embed into everything we do, both inside and outside the business. They cover the vital components which differentiate the Turriff Group from other contractors: you our people, customers, safety and the environment.

We also need to ensure the relevance of the suggestion scheme is supported and is seen as a vital element in improving our business. I look forward to presenting the first awards.

We have just completed our annual external audits on Health & Safety, Environment and Quality. I would like to thank everyone for the performance level we have been able to demonstrate to the National Qualifications Authority.

There were only two minor observations across all 3 systems which is a great achievement for the company and will stand us in good stead for the future.

Once again, thank you all for your effort and time spent in being able to achieve this.

DAVID MORRISON

Turriff Online

The new Turriff website is now "live" on the net. The site has been designed to communicate the whole range of services we offer and to keep both our customers and staff informed as to what's new. The website will be updated regularly with new content and news items, so please check back for updates.

The website can be viewed at www.turriff.com



Newcastle Connection

Turriff has commenced work at the Benwell Estate in Newcastle. This follows the success of work completed at Prior Park Estate, Berwick-upon-Tweed where more than 600 council and privately-owned properties were connected to the mains gas supply for the first time. This project was completed ahead of schedule and to the satisfaction of all parties. The Benwell Estate project will bring gas to 160 non-gas properties and is part of a larger scheme in North East England run by Community Energy Solutions (CES) to provide energy to over 20 communities.

This project was officially launched at St. James Park, Newcastle on the 11th May by Lord Truscott, Parliamentary Under Secretary of State for Energy. Turriff was undertaking the work for ES Pipelines as the gas transporter. David Dale attended the launch in Newcastle and visited the site where Paul Brown and his team were doing an excellent job.

David said "It was great to see all parties working together on such a high profile project with Turriff being the partner of choice for the delivery. We hope to build off these two projects to enhance our reputation in this new area"

The partnership was backed up by Nick Clark, Development Director for ES Pipelines, who stated: "ES Pipelines has carried out two major infill projects with Turriff in 2007 at Priors Park Estate, Berwick and Benwell Estate, Newcastle as part of the DTI/Community Energy Solutions programme.

In both cases we have found Turriff to be competent, professional, competitive and most vital of all, extremely focussed to our needs as the client"

Photograph shows Nick Clark, Lord Truscott and David Dale with Paul Brown in foreground.

Seaton CHP- Beach Ballroom Link

After the successful completion of Seaton Combined Heat and Power scheme phase 1, Turriff has been awarded Phase 2 of the works to extend heating pipes to the Beach Ballroom and leisure centre on Beach Boulevard, Aberdeen. The workscope for this phase includes associated civil works and laying approx 1.3km of 200mm welded steel pipe (315mm OD including thermal cladding) along public carriageway, footpaths and through Aberdeen City Council owned golf course. Hot water for this section will be supplied from heating plant at the sports changing facility installed during phase 1.

During these works an archaeologist maintained a watching brief logging and removing any objects of archaeological interest.

Lindsay Reid and his team are constructing the final section of the works outside Pittodrie Football Stadium now the football season is complete. Expected completion of these works is end June 07.

High Street, Montrose... High praise indeed!

Turriff's mains replacement program for the 2006 – 2007 financial year in the Angus area has included the replacement of an existing 8" dual mains system running east and west along the Montrose High Street.

Two months prior to the proposed start date, Joe Buirds, Jim Lynch and Ralf Caldwell (SGN) attended a meeting requested by the local MP's for the Montrose area. During this meeting Turriff put forward its "plan of attack" to complete the works.

The Turriff plan included the start date for the project, the method of construction and the approximate duration to complete the works. Ralf Caldwell also produced an information leaflet that was posted out to all businesses along the High Street advising them of the type of works to be carried out. The forecast duration of the works was thirteen weeks: given a fair wind!



"Turriff have made a very favourable and deserved impression on Angus Council with this project and received very favourable feedback on the quality of the reinstatement work carried out"

Ralph Caldwell, Team Manager, Replacement, Scotland Gas Networks plc

The chosen method of construction was to dead insert a new 180mm PE main through the existing 8" SI main. Fortunately the old 8" main was at a suitable depth and location to allow the works to be completed as proposed.

Turriff completed the project within eleven weeks, two weeks ahead of the planned completion date with no accidents or incidents. Jim Lynch co-ordinated any minor changes through the life of the project in conjunction with the local roads authority and handled the general public in the town centre with respect and courtesy.

The Turriff team leaders who pushed the project through and were central to its success were: John Conway, Bill Cable, Graham Burnett. Kenny Mitchell.

MBA Success

David Dale (Director) received a bottle of Champagne and a bouquet of flowers from Robbie Smart at the Falkirk office.

David was graduating the next day after successfully passing his MBA.



"Making A Difference... Suggestion & Award Scheme"

Turriff and UMS value the experience of their employees and acknowledge that they are in the unique position to view how their jobs and our procedures could be carried out more effectively and efficiently.

We wish to give employees the opportunity to further participate in the success of the company by encouraging them to submit worthwhile suggestions.

We appreciate your suggestions and innovative solutions as to how our services and working practices can be improved for the benefit of both customers and colleagues.



The best suggestions will be rewarded with cash awards ranging from £25 to £250, with the best ideas going through to the annual "Suggestion of the Year" award with a further £1000 to the winner!

We would welcome suggestions which produce:-

- An increase in productivity
- An improvement in the quality of service to customers
- Improvements in working lives
- A more effective use of resources
- A worthwhile and significant reduction in costs
- Safer working conditions
- Value for money

Look out for suggestion scheme posters and postcards for you to submit your ideas within your department.

The above list is not exhaustive and other suggestions will also receive appropriate consideration.

Turriff making the difference because we CARE about... Customers

Blackburn Incident 22nd May 2007

During the afternoon of the 22nd May, a contractor working on behalf of a housing developer, damaged an 8" medium pressure ductile iron main causing a catastrophic failure of the gas network. The damage subsequently caused the failure of the gas supply to the whole village of Blackburn, comprising approximately 900 domestic and non domestic customers.

In order to control the operation locally, the community centre was used as a base for personnel to report to.

All the properties had to be visited and supplies turned off at the meter. The damaged section of main was replaced by 23-45hrs that night and then the medium pressure network was re-energised. The next day the job of reconnecting all the customers began. Apart from 'no access' situations all customers' supplies were restored by 21:00 hrs on 23rd May.

It had been a huge operation requiring staff from Elgin, Dundee and Fife depots to be mobilised. Turriff, along with SGN, was involved in carrying out the repair and restoration of supplies, including some admin staff, who worked at the temporary control centre.

Mike Caird, Resource Manager for SGN, said: "I would like to thank all Turriff staff who assisted with the incident. Turriff and SGN worked well together to restore supplies as quickly as possible."

To those involved in the incident and to those who kept the patch running as normal, thank you.

UMS "highly recommended"

Tomintoul is one of the highest villages in the country and lies within the new National Park boundary.

In early 2007 Scottish & Southern Energy (SSE) approached Underground Molding Services (UMS) to discuss the possibility of installing around 500 metres of underground cable duct by directional drilling. All electricity and street lighting was supplied by overhead cables carried on wooden poles which were in need of replacement. SSE and the local street lighting authority had agreed to carry out the project jointly and were looking for the least disruptive and most cost effective solution as well as trying to minimise the environmental impact.

After joint site meetings, agreement was reached on the full extent of the works and methods of working as well the start date and programme of work. The SSE team started on site on Monday 23rd April with the UMS directional drilling team starting on the Tuesday. More than 400 metres of duct was successfully installed by Friday morning with only seven excavations being required for the whole operation.

Commenting for SSE, Keith Hay said: "I was delighted with the way the project had been carried out and would not hesitate to recommend UMS for any of the further projects." He also praised the commitment and professionalism of the UMS team who worked well alongside the SSE team despite it being the first time they had worked together.

Waste Segregation & Safe Disposal Routes

The Company is in compliance with the legal duty of care under the Controlled Waste Regulations 1992. Most of our wastes are considered 'controlled waste' and we ensure that waste is minimized and recycled. The management and reduction of controlled waste forms part of our environmental objectives.



Skips are provided for excavation materials, PE, metal, wood, special wastes (oily rags, filters, Lead-Acid batteries etc) and general wastes (hazardous and non-hazardous).

Turriff wants to be seen as a 'Green' Contractor, aspiring to act responsibly in minimizing the impact of our activities on the environment.

Staff are aware that safe handling, storage and disposal are legal requirements (under the Health & Safety at Work Act 1974 and Environmental Protection Act 1991) and are able to demonstrate good house keeping, organization and documentation.

Turriff segregates waste for recycling or re-use whenever conditions permit and uses waste handlers that sort and recycle waste thereby reducing the quantity of waste sent for landfill or incineration.

Focusing on waste management on site will also reduce the total amount of waste the site generates.

All waste must be removed by a licensed waste contractor and must not be burned or disposed of in any unauthorised way.

Any other news and views?

Fancy yourself as a news reporter or journalist!! We are always keen to receive worthwhile stories and news items from you for inclusion in this newsletter.

Stories or photos to be sent to Allison.Mitchell@turriff.com for inclusion in future issues.

