

HSEQ OBJECTIVES – YEAR 2009/2010Date Issued **March 2009** | Review: **Annually** (see master) | Doc.Ref. **HSEQ OBJECTIVES/Rev 3****Quality**

1. Utilising the new AVL framework, evaluate the effectiveness of the system by audit. Upon completion of audit outputs, evaluate the depth of suppliers used. (H Wright)
2. Develop and implement individual competency portfolios for all frontline staff. (D Dale)
3. Introduce customer feedback questionnaires (happy sheet) for one off work and client questionnaires for project work. (B Wood)
4. Develop and implement a Quality Assurance Process specific to each business. (D Dale)

Health & Safety

5. Achieve RoSPA Bronze Award by delivering Health & Safety improvements. (D Dale)
6. Increase Near Miss and Hazard reporting by 100% on 2008 figures. (D Dale)
7. Identify trends in Accident Reporting, NLTU, Plant Damage, Near Miss and Hazard reporting. Root causes to be produced and fed back to business. (D Dale)
8. Reduce lost time injuries to zero by employing effective controls. (D Dale)

Environmental

9. Maintain ISO 14001 accreditation. (D Dale)
10. Reduce the amount of excavated material to landfill by >20% through increased use of Mobile Crusher. (E Duguid)
11. Review and monitor energy usage in all depots and reduce by 10% over year. (B Wood)
12. Review and reduce the environmental impact of transport on the environment. (E Duguid)

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